

## COMPANY POLICY OF SPAVI

The **SPAVI. Srl** has been operating since 1991 in the Municipality of Ciserano (BG) in the sector of sandblasting and painting of metal structures.

Proper management of sandblasting and painting processes and anti-corrosion treatments of metal structures on behalf of third parties allows SPAVI. Srl to guarantee the satisfaction of Customers, Suppliers and collaborators and to pursue the continuous improvement of their own performances.

The objectives and internal rules defined by the Quality Management are expressed in accordance with the UNI EN ISO 9001: 2015 standard, with a view to a framework that looks carefully beyond its borders and addresses the context in which Spavi work.

The quality of the work carried out by the staff of SPAVI S.r.l. is obtained through a constant commitment in every phase of the business process and with the daily involvement of all the collaborators.

Compliance with current environmental and safety regulations, the search for continuous improvement of its performance through continuous monitoring of the process and application of an integrated approach to risk management, as a support and planning tool for strategic decisions and performing commercial and operational activities, they represent the foundation of the Quality Management System implemented by Spavi.

Consistently with its own Quality management system, the management, through its direct involvement, sets the following principles:

- base the relationship with the Customers on the maximum possible collaboration, guaranteeing and monitoring their satisfaction;
- provide customers with services and materials that meet the required requirements;
- guarantee internal and external communications to establish direct relationships with employees, customers and in general with interested parties;
- ensuring cooperation with public authorities and control bodies;
- engage directly in the development of the Quality and Environment System, in particular through measurable improvement objectives;
- accurately monitor the suppliers directly involved in SPAVI's production activities;
- fully involve all the people who work in the interest of SPAVI and provide awareness of the influence that their work has on the quality of the services and materials provided;
- assess in advance the risks and opportunities for improvement of all new activities and all new processes;
- pursue and maintain compliance with current laws and environmental and safety regulations;

The dissemination and application of these principles is ensured by the management and is expressed with a constant commitment to guarantee the availability of adequate resources and resources.

Ciserano (BG), 06 Ottobre 2017

Dario Gimondi  
DIREZIONE GENERALE

This policy is distributed to all those who work in the interests of the company (internal and external collaborators, customers, suppliers and contractors and temporary staff) and is available to anyone who requests it.